



ArbiterPay FAQs

There have been some questions from the assignment chairs regarding the switch to ArbiterPay. I hope this will answer most of the outstanding questions.

Why did the MSL switch to paying officials through ArbiterPay?

Most of the assigners working with the MSL were using ArbiterSports to assign officials. Once an official is assigned a game in ArbiterSports the assignment can be linked to ArbiterPay. It made sense to make the switch to ArbiterPay to eliminate the time it was taking each of our schools to enter official's payment information again into each of our payroll systems. The current system also requires the schools to issue and mail paper checks to individuals. Additionally, the schools also have to produce and mail 1099 forms to every official at the end of the calendar year. All this can be done by linking the ArbiterSports accounts to ArbiterPay, resulting in faster payment of officials and the elimination of voucher paperwork in the schools.

Why did the MSL decide to switch beginning January 1st?

January 1st is the beginning of the new calendar year. Arbiter will be solely responsible for the tax documents for the next calendar year and therefore the school districts will not need to produce tax forms for officials for the upcoming year.

How does ArbiterPay work?

Each MSL school will create an ArbiterPay account for Athletic Directors, from which funds are transferred to officials. Officials will create a free Officials account, to which payments are sent. After you officiate an event, the school can then authorize payments to your account with a single click. Your payments will be available immediately, and you can track and manage your payments through multiple reports and features.

Will it cost the official anything to get an ArbiterPay account or get their pay through ArbiterPay?

No. ArbiterPay is FREE for Sports Officials. There are no monthly account fees, setup fees or hidden charges. Officials can select optional upgrades (automatic transfer) that have minimal costs but no upgrades are required to receive payments through ArbiterPay.

What are the ways an official can get their funds?

They can receive funds through an Electronic Funds Transfer (EFT) to a bank account or a reloadable debit card. A check can also be issued from ArbiterPay but there is an \$8.50 fee per check.

How often will an official get paid?

Once the school authorizes payment for a game, the official gets immediate access to the funds, eliminating the need of having to wait for the school to mail a check to get access to their funds.

An official can log in to their ArbiterPay account and authorize an EFT to their bank accounts at any time. Funds will appear in their bank account in 1-3 days. Officials can have immediate access to their funds without a fund transfer if an official opts to get a free ArbiterPay debit card.

There is an option to have the system automatically transfer your funds from your ArbiterPay account to your bank account when your balance reaches a certain level or at a certain time of the month. A convenience fee of \$1.50 per transfer is charged if an official chooses to set up the auto transfer option. *This option is not required for an official to get their funds and transfers can be done at any time manually.*

Am I required to have an ArbiterPay debit card?

The option to receive an ArbiterPay debit card is completely optional, but it is the most immediate form of access to your ArbiterPay funds. You can use it at any store that accepts debit cards, and your card's funds are directly connected to your account's available balance.

How is my personal information protected online?

ArbiterPay takes privacy and security very seriously, and their product is designed to protect all parties involved. Their Privacy Policy is TRUSTe certified and the website is secured by McAfee and GeoTrust, both industry leaders. All ArbiterPay funds are held in escrow and managed by a Trust Bank and are never in the possession of ArbiterPay management or employees. Best of all, ArbiterPay is majority owned by the NCAA, a company you can rely on.

Why do you need my social security number?

Your social security number is required for income tax reporting purposes. ArbiterPay takes privacy and the protection of your personal information very seriously. Every precaution is taken to ensure information transmitted over the Internet is encrypted and secure. If a breach of Security were to ever occur, ArbiterPay carries the appropriate insurance and bonding to ensure all parties would be made whole.

Who sends 1099's at year's end?

At year's end, ArbiterPay will create a 1099-MISC form, which is placed in your personal tax folder inside ArbiterSports.

How do I set up and ArbiterPay account?

Go to www.arbiterpay.com and select sign up today in the upper right corner. Be sure to have the bank account information ready to set up an EFT if that is how you are going to choose to receive funds. If an official does not wish to use an EFT he or she can also order a debit card when they sign up. An official can also select the automatic transfer option at this time, but remember that option will charge the official \$1.50 per transfer. You will also be able to link your Arbiter Sports (assignment) account to your ArbiterPay account during the account creation.

Who uses ArbiterPay to pay officials?

All of State of Ohio pays their officials using ArbiterPay and about ¾ of the high schools in the State of Michigan use ArbiterPay.

Where can I get help with my ArbiterPay account?

EXISTING OFFICIALS SUPPORT

Hours: Monday – Friday, 6:00 am to 6:00 pm CST

Email: support@arbiterports.com

Phone: 801-576-9436